



To All Clients

With the possible spread of the Coronavirus we are increasing the sanitising of all door handles, push plates, hand rails, stair rails and in toilets all door handles, taps, soap dispensers and flush buttons/handles.

We are using the following chemicals:

### **Nationwide Clean & Clever Spray & Wipe (Wiltshire)**

Rapid action efficient cleaner for all non-porous surfaces. Sanitises as it cleans. Contains advanced quaternary biocide. Kills E.Coli and MRSA. Fast action bactericidal cleaner.

### **Final Touch (Wiltshire & Oxford)**

Toilet and Washroom sanitiser. Kills a range of bacteria, including MRSA. EN 1276 Passes EN14476 against PORCINE INFLUENZA VIRUS H1N1.

(there is no information available if this kills Coronavirus as it is a relatively new virus).

We have encouraged our staff not to come into work if they feel unwell, they will continue to wear PPE and change their gloves regularly between areas.

### **WHAT YOU CAN DO TO HELP US**

Ensure your employees and visitors have access to Hand Sanitiser and, where possible, use anti-bacterial soap, issue sanitising/alcohol wipes to each work area to enable the employee to sanitise their own phone, keyboard and personal area daily and encourage staff to stay away if they feel unwell

Issue all staff with the Government advice as below:

#### **PERSONAL HYGIENE**

Currently Public Health England (PHE) recommends that the following general cold and flu precautions are taken to help prevent people from catching and spreading COVID-19:

- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze. See Catch it, Bin it, Kill it
- Put used tissues in the bin straight away
- Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available.
- Try to avoid close contact with people who are unwell
- Clean and disinfect frequently touched objects and surfaces
- Do not touch your eyes, nose or mouth if your hands are not clean

## SYMPTOMS OF CORONAVIRUS (COVID-19)

Public Health England provides the following guidance on the initial general symptoms that may develop in the 14 days after exposure to someone who has COVID-19 infection:

- Cough
- Difficulty in breathing
- Fever

If you are worried about symptoms, please call NHS 111. Do not go directly to your GP or other healthcare environment. These symptoms do not necessarily mean you have the illness.

### **SHOULD YOU NEED AN ENHANCED BUILDING CLEAN**

We, as a company, are unable to fumigate premises but we can conduct a sanitising clean using the previously stated chemicals to cover all surfaces in office areas plus all kitchen and sanitary areas.

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